



“More Than Just a Shelter”

Second Chance Animal Services, Inc. 2018 Annual Report

We must fight against the spirit of unconscious cruelty with which we treat the animals. Animals suffer as much as we do. True humanity does not allow us to impose such sufferings on them. It is our duty to make the whole world recognize it. Until we extend our circle of compassion to all living things, humanity will not find peace.

~Albert Schweitzer





"More Than Just a Shelter"

MISSION STATEMENT

TO provide temporary shelter to stray, abandoned, and surrendered animals for the purpose of finding permanent suitable new homes.

TO provide assistance and financial aid to prevent overpopulation through spaying and neutering programs.

TO support a healthy pet community and responsible animal husbandry by providing reasonably cost general veterinary services, as well as low/no cost general veterinary services to those unable to afford care for their pets.

TO provide low/no cost general veterinary services to animal control agencies, animal shelters and rescues.

TO establish cross-referral networks with local "for profit" veterinary doctors and clinics.

TO provide assistance and information to others whose purposes are consistent with the purpose of Second Chance Animal Shelter, Inc.

OUR VISION

Second Chance Animal Services will be a model shelter for Animal Welfare, addressing the issues of pet over-population, suffering, abuse and euthanasia of healthy adoptable animals locally, state wide, nationally and internationally, by providing services and programs that focus on the correction of the root causes of these issues. We will be the exemplary animal welfare organization, executing exceptional business practices, offering cutting edge veterinary care, services and community based programs that establish Second Chance as the model to revolutionize animal welfare.

BOARD OF DIRECTORS:

President/CEO
Vice President
Secretary
Treasurer
Member
Member
Member

Sheryl Blancato (founder)
Joe Blancato Sr.
Rebecca Austin
Curtis Schoen
Robert White, Esq
Sara Gasparrini
Heather Logrippio





2018 IN REVIEW



Founded in 1999, Second Chance Animal Services, Inc. is a non-profit, tax-exempt organization. A seven (7) member Board of Directors governs SCAS. The shelter employs a staff of fifty eight (58), (forty three (43) full time and fifteen (15) part-time). Nine (9) of the staff are veterinarians providing veterinary care at our three Community Veterinary Hospitals. The volunteer base is 350. SCAS is a no-kill shelter and does **not** euthanize pets to create space. There is no time limit on how long a pet is cared for until adoption.

Second Chance Animal Services, under the guidance and vision of our Board of Directors, and the talent and passion of our staff, employs a fully holistic approach to the daunting task of animal welfare. As the tag line of our logo implies “More than just a shelter”, our three adoption locations, our two mobile surgical/adoption units and our three(3) Community Veterinary Hospitals throughout the state ensures a safe temporary home for displaced animals, but access to full service veterinary care regardless of financial means. Our Hospitals are open to all pet owners, and provide subsidized pricing for those who qualify.



SCAS operates in seven (7) locations. The Adoption Center, East Brookfield, the Framingham and Northborough PetSmart adoption centers for cats, our Community Veterinary Hospitals in North Brookfield, Worcester and Springfield MA, and our Almost Home Isolation facility in North Brookfield. In May of 2018 we celebrated the

opening of our new larger facility for the Community Veterinary Hospital in Springfield, in order to meet the growing demand of that community.

Our holistic approach to animal welfare, allowed us to help 37,400 pets in 2018 through adoption, spay/neuter, vaccine clinics, in house and mobile, veterinary care, including subsidized care to those in need, as well as veterinary services to over 65 other rescues and shelters throughout the state. We also provide training, educational outreach, a pet food pantry and a myriad of other programs to provide assistance to our communities.

We believe the path to ending animal suffering, abuse and overpopulation requires addressing root causes and not just symptoms. The mission cannot be achieved by adoption and spay/neuter alone, although this is certainly a critical components of our strategy. SCAS has pioneered the first “Veterinary Hospitals with subsidized rates” in the state of Massachusetts, run by an animal welfare group, providing medical care to the underserved.



ADOPTION CENTER



"Every Pet Deserves A Second Chance"



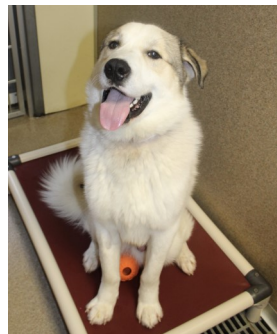
2018 Adoption Statistics:

ANIMALS ADOPTED 1,699

The adoption statistics represent pets that entered our Adoption Center and were rehomed. They do not include those that were able to stay in their homes due to SCAS intervention, which is one of the most important measures of our success. Our estimates indicate that an additional 2,000 animals were kept in their homes due the help of our "Pets for Life" program, subsidized veterinary care, mobile in community vaccine clinics, food pantry and other programs. The 1,699 adoptions represent 4.5% of the 37,400 animals that were helped. The balance of 35,701 or 95.5% were helped by our medical programs and our community outreach programs. By helping pet owners with the root causes of surrender and abandonment, we are able to keep more and more animals in loving homes rather than enduring the emotional upheaval of being separated from their loving family due to a lack of financial ability to provide medical and/or behavioral care. The need to provide temporary sheltering for a companion animal will never go away, but we strive to minimize the emotional trauma faced by animals, as well as the families who are forced into surrender as an only option.



Additionally, whenever space allows, Second Chance takes in pets from other shelters, rescues, and animal control to prevent unnecessary euthanasia.



COMMUNITY VETERINARY HOSPITALS

Fur-ever Together Keeping Pets and Their Families Together Spay/Neuter Clinic

A total of 6,162 pets were spayed/neutered at our Community Veterinary Hospitals in 2018 (up from 4,766 in 2017) by our medical team which is trained in the cutting edge surgical techniques taught by the Humane Alliance. The protocol allows the animals to be under anesthesia during the surgery for less time, reducing the potential risks of anesthesia. The surgical units are equipped with state of the art equipment including heated surgical tables, pulse/ox monitors, Cardell units (used for monitoring, recording, and alarming physiological parameters of the animal) and other critical monitoring equipment. Incisions are extremely small as well, lowering the risk of infection as well as enabling a faster healing time.

Veterinary Hospitals

Second Chance employs a staff of 9 fully licensed veterinarians and 28 veterinary technicians who provide the highest level of quality care using the most advanced equipment available. The hospitals are equipped with full in-house blood analysis, digital diagnostic x-ray, digital dental x-ray, ultrasound, urine analysis as well as state of art clinic management software that is interfaced with each location allowing access to patient records regardless of which location our clients have been using. This, coupled with our capabilities to perform not only spay/neuter surgery but also a full array of elective surgeries including mass removal, orthopedic procedures, dental surgery, and much more, provides state of the art full service veterinary care. An advance care unit is located in our North Brookfield Hospital to care for critically ill pets.



Each of the hospitals offer walk-in vaccine clinics once a week. Our North Brookfield and Worcester locations offer a “Spa Day” that provides nail trimming and flea/tick treatments for those pets who are difficult for owners to do at home. Spa Day is coming soon to our Springfield location.

Pricing at the hospitals is competitive with private veterinary clinics, and we offer subsidizing pricing for qualified households. Subsidized qualifications require that the owner provide evidence that total household income is at or below 150% of the federal poverty level.

PROGRAMS

Project Good Dog



Our organization is passionate about fostering the bond between humans and animals. Our innovative platforms encourage and foster this bond. Project Good Dog achieves the goal in a unique way. Launched in 2015, it has gained national attention by matching dogs with inmates in the pre-release programs of local correctional institutions (Worcester County Correctional facility, NCCI Gardner Correctional facility and the Hampden County Sheriff's

Department) Inmates and our dogs live together 24/7 in the housing units. The inmates, trained by our staff, help them overcome behavioral issues, enhancing their opportunities for adoption. In addition, the program also helps dogs that might need longer stays at our shelter. Receiving the 24/7 attention better adjusts them to what life will be like in their new forever homes. This keeps our limited foster homes open for shorter stay pets and helps to increase the success of adoption for dogs with behavioral and medical issues.

PGD also enriches the lives of the inmates, bringing about positive results for the handlers who learn patience, compassion and responsibility. The handlers have embraced the program and are grateful for the opportunity to bond with our animals during their stay. One said *"while I feel like I was able to help my assigned dog get better, it was him that helped me get better. All those hours spent with him have softened that part of me that had become calloused after so many years in prison, and reminded me that caring about and helping others is an important part of being a member of humanity."*

Helping Hands Outreach Program For Other Groups

The "Helping Hands" program provides low cost spay/neuter and veterinary care to rescues, shelters, and municipal facilities assisting about 65 such groups.

Feral Cat Spay/Neuter – FAST (Feline Alliance Sterilization Team)

"Spay Worcester," which has focused on the issue of feral cats in the City of Worcester, is now part of our total feral cat services. This program is for feral (wild cats, not house pets) and barn cats. Surgery for the ferals is done

weekly at each of our hospitals. Trappers can borrow humane traps to assist caregivers and groups in trapping feral cats for transport our clinics.



PROGRAMS (Continued)

Home Bound to the Rescue

Home Bound to the Rescue uses the ability of our two 26 ft Mobile Units to bring services right to the doorstep of pet owners. By going to elderly and low income housing complexes, we can help keep their pets healthy and up to date on vaccines. This prevents our seniors from having to choose between their pets needs and putting food on their table. Thanks to a grant from the Banfield Charitable Trust and two grants awarded by the Greater Worcester Community Foundation (Jepson Memorial Fund for Brookfield and Leicester Savings Bank Fund) the program continued to provide care in 2018.



Party for Pets Children's Program

Since its inception in 2008, the “Party for Pets” program has been an integral part of our educational outreach. The program is an extension of the school programs that promote the involvement of children with the plight of homeless pets, but adds an individual theme. Children can be part of helping homeless pets on their birthdays by hosting parties and requesting gifts for the animals instead of themselves. In return, the shelter provides the children with a gift of a t-shirt, lapel pin and animal related party favors for their guests. Designed to increase youth awareness to the plight of shelter pets and instill a profound respect for all animals, it will lead to a generation that abhors animal abuse and neglect and has a profound love of animals.

Educational Outreach Program

Second Chance provides tours of our facilities to local school and youth groups. We also provide guest speakers at local schools to promote responsible pet ownership. The schools use this program to assist them with their own community service programs, holding fundraisers or other similar projects to benefit the shelter pets. Second Chance utilizes therapy dogs at the events, allowing the children a hands-on experience with our trained dogs and their handlers.

Pet Food Pantry



The Pet Food Pantry, established in 2009, and located at our East Brookfield Adoption Center, continues to provide cat and dog food to area human food pantries. The program has grown to provide assistance to 17 food pantries through out the state. This allows pet owners to keep their pets with them during difficult financial times when they cannot afford the cost of food on their own. It is an integral part of our “Surrender Prevention” and community based focus.

EVENTS AND FUNDRAISING

During the year Second Chance holds several major events and takes part in a number of locally sponsored events in the communities that we serve. Our major events in 2018 included:

The 19th ANNUAL DINNER AUCTION

Held in March each year, it is a night of fun together with other animal lovers who support our organization and our efforts to provide the services we do.

6th ANNUAL GOLF TOURNAMENT



An 18 hole, scramble format tournament held at Leicester Country Club in July, provides golfers of all skill levels to compete for great prizes while enjoying a great day on the links.

4th ANNUAL CAR SHOW AND WALK 'N WAG

Held in September this event combines a classic car show and a fun walk for owners and their pets. .



1ST ANNUAL "HALLOWEEN BARKTACULAR"

Held in October, this community-based fundraising event brings families and pets together to celebrate the spirit of Halloween

ADOPTION/EDUCATION DAYS AT PETSMART, PETCO, AND OTHER VENUES

Monthly adoption and education days are held at PetSmart in Framingham, Northborough, Hudson, Hadley, Chicopee, and Millbury, at Petco locations in Holyoke, Shrewsbury, Auburn, Sturbridge and Leominster, as well as PT Pet Supply, Klem's and Pet Supply Plus. The events promote awareness of our work as well as showcasing our adoptable pets. Additionally, information is provided to educate owners on the myriad of programs offered to keep their pet healthy and happy.



WELLNESS/VACCINE CLINICS IN THE COMMUNITY

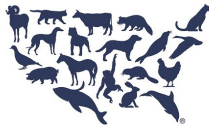
Our mobile vehicles provide medical care as well as vaccine clinics directly to communities where pet owners do not have the ability to reach our physical hospitals.

PETS FOR LIFE

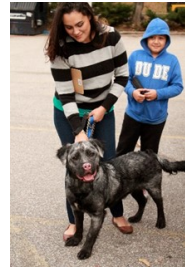
In addition to the continuation of our current outreach programs, we are proud to be the only “Pets for Life” mentorship program in the state of Massachusetts thanks to funding provided by PetSmart Charities and the mentorship of The Humane Society of the United States. We expanded coverage in 2018, providing 500 free spay and neuter surgeries to the underserved residents of Worcester’s zip codes 01608, 01610 plus a new zip code: 01609. We also supplied food, dishes and other supplies to these residents.

WHAT IS PETS FOR LIFE

Pets for life is a groundbreaking community outreach initiative designed to extend animal welfare resources for pet owners who have never received services or have received services without long lasting impact. This approach is effective because it embraces the human component of the companion animal equation. We meet people where they live, establishing trust and creating a ripple effect in the community which translates into a long term impact.



THE HUMANE SOCIETY
OF THE UNITED STATES



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Visit us at secondchanceanimals.org





A Letter From Our President & CEO

As we close 2018 and head into 2019, our 20th year of existence, I cannot help but be sincerely humbled and amazed at where we are. From our fledgling beginnings of providing temporary homes for a few homeless animals on the sunporch of my home and in foster homes, to today where we operate from 7 locations throughout the state. With this depth of capability, we were able to help 37,400 animals with a wide array of programs designed to reach directly into our communities and focus on providing options for underserved pet owners regardless of their financial ability. We have been able to expand our holistic approach to ending suffering for all animals by creating programs that work to solve root causes of suffering, abandonment and surrender, and not just simply treat the symptoms of the problems.

We are living in a period of time when our world is changing in dramatic ways. Technology continues to advance at break-neck speeds, giving us new tools that were not available only a few years ago. Efforts to bring attention to the plight of all animals has a momentum we have not seen in the past. Here at Second Chance, the vision and commitment of our Board of Directors coupled with the boundless passion and talent of our staff, volunteers and supporters, has allowed us to create an approach to animal welfare that goes far beyond temporary housing and spay and neuter.

Of course none of this would ever be possible without the support and generosity of our donors, supporters and the foundations and organizations that value our efforts and have chosen to become partners with us, allowing us to do what we do. On behalf of all of us at Second Chance Animal Services, I wish to personally thank everyone that has helped to make SCAS what it is today. Every animal that we are able to provide a loving forever home, every animal that we are able to free of pain and suffering and every animal whose life we are able save represents the power of our combined efforts. Thank you to everyone that is, and continues to be, a part of this passion that is Second Chance Animal Services. **“Second Chance – Revolutionizing Animal Welfare”**

Sincerely,

Sheryl Blancato

President and CEO

Second Chance Animal Services, Inc.

ADOPTION CENTER

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COMMUNITY VETERINARY HOSPITAL

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ALMOST HOME FACILITY

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