

## **Our Vision**

Second Chance Animal Services will be a model animal welfare organization, addressing the issues of pet over-population, suffering and abuse and the euthanizing of healthy adoptable animals locally, state wide, nationally and internationally, by providing services and programs that focus on the root causes of these issues. We will be the exemplary animal welfare organization, executing exceptional business practices and offering cutting edge services and programs that establish Second Chance as the model to revolutionize animal welfare.



# Our Mission

To provide temporary shelter to stray, abandoned, and surrendered animals for the purpose of finding permanent suitable new homes.

To provide assistance and financial aid to prevent overpopulation through spaying and neutering programs.

To support a healthy pet community and responsible animal husbandry by providing reasonably cost general veterinary services, as well as low/no cost general veterinary services to those unable to afford care for their pets.

To provide low/no cost general veterinary services to animal control agencies, animal shelters and rescues.

To establish cross-referral networks with local "for profit" veterinary doctors and clinics.

To provide assistance and information to others whose purposes are consistent with the purpose of Second Chance Animal Services, Inc.

## A LETTER FROM THE PRESIDENT

2022 was a record breaking year. That is both a celebration of the work at Second Chance and also a testament to the amount of need in the community for the work of Second Chance. In 2022, the amount of pets Second Chance helped hit a record-shattering number of 44,017. This is a nearly 8% increase, an astounding 4,000 more pets than in any year in our history.

The main reason for this is the downturn in the economy as more pet owners faced uncertain times. While we all can usually find a way to weather the basic needs, urgent situations such as an emergency situation can send us into a very uncertain situation. Economic euthanasia is a new phrase coined in this country to note when pet owners are faced with the choice of expensive medical care to help their pets or to euthanize to stop their pets suffering. Second Chance is a place that many turn to during this time for lifesaving surgery to save the pet and to keep the pets with the families that love them.

But that is not all that went on in 2022. This was the first full year of our newest hospital in Southbridge as well as the first full year of the partnership with Bay Path Vocational to provide an educational opportunity for students to learn with hands-on experience, working towards a vet assistant certificate when they graduate.

Our adoption center helped over 1,500 pets in 2022. This was an increase over 2021 and meant that more homeless pets were able to get the care they needed and find new families to love them. We are excited about being able to transform so many lives in 2022.

We could not be here for all these pets without you. Each day brings a new challenge, a new emergency of a pet or pets in need, and a new obstacle to navigate in this ever-changing economy. We thank all of you that partner with us to meet these challenges. We never want to have to say no to a pet because we do not have the resources. We always want to find the pathway to yes. Thank you for helping us to help them!

Sheryl Blancato
President



# Second Chance Animal Services, Inc.

# 44,017 Pets Helped in 2022

Over 337,000 Pets Helped Since 1999

Second Chance now helps over 44,000 pets a year live better lives through our four full-service Community Veterinary Hospitals, complete animal relocation and adoption services, and other programs including a pet food pantry program.



Over 248,000 pets have been helped through our veterinary hospitals, pet food pantry, and all the programs that help keep pets in their homes with the families who love them.



Over 19,000 pets have found forever homes.



Over 70,000 pets have received spay/neuter surgeries.

# **Board of Directors**

Joe Blancato, Sr. - Chairman of the Board Sheryl Blancato - President Rob White, Esq. - Vice President Rebecca Austin - Secretary Sara Gasparrini - Treasurer Heather Gablaski - Member



# **Our Core Values**

Teamwork ~ Compassion & Understanding ~ Efficiency ~ Innovation

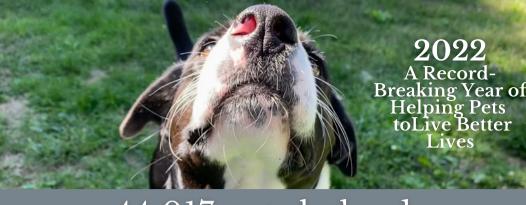




# Responding to pets in crisis near and far...

Our transport program garnered national recognition when Time Magazine featured our work in a February issue. Meanwhile, Second Chance was in the midst of helping 88 cats from a local large-scale rescue operation from the previous fall. We cared for and found homes for them all, along with a group of beagles from the historic Virginia Envigo medical breeding facility rescue and a dog named Finian (page 8) who was rescued from horrific conditions in a nearby town where he was eating anything he could just to stay alive.





# 44,017 pets helped



27,324 pets treated at our Community Vet Hospitals



5,249 low-cost spay & neuters



7,642 pets fed
Pet Food Pantry Program



1,543 pets found a new home



2,259 pets helped through community outreach





# Keeping Pets in their Homes

# Providing Access to Full-Service Veterinary Care so All Pets Can Get the Care They Need

The financial uncertainty of 2022 made providing affordable veterinary care for all pet owners more important than ever. Our four Community Veterinary Hospitals are open to all, providing access to the highest-quality veterinary care to underserved communities with subsidized rates for qualified pet owners.

Second Chance employs 10 veterinarians (as of 2022) and a staff of dedicated veterinary professionals including vet techs, vet assistants, and receptionists to provide the highest level of quality care using the most-advanced equipment available. Our hospitals are equipped to provide complete veterinary care from routine wellness to chronic and emergency care with full in-house blood analysis, digital diagnostic & dental x-ray, ultrasound, urine analysis and state of the art hospital management software providing access to patient records across all locations.

We offer a full array of elective surgeries beyond spay/neuter including mass removal, orthopedic procedures, dental surgery and more to provide patients a full range of veterinary care. An advance care unit at our North Brookfield hospital can care for critically ill pets. Hospital pricing is competitive with private veterinary clinics. Subsidized qualifications require pet owners to provide proof of total household income at or below 150% of the federal poverty level.



Our adoption statistics represent pets that entered our adoption program and were re-homed. While our goal is to keep pets in their home with the people who love them, sometimes this just isn't possible. Our adoption program remains a very important program to help pets with nowhere else to turn.

The 1,543 pets adopted came from local surrenders and transports from overcrowded shelters. As space allows, Second Chance takes in at-risk pets from other shelters, rescues and animal control to prevent euthanasia. With four hospitals, we are uniquely qualified to help pets that other organizations cannot.

Second Chance is also an emergency placement partner. In 2022, we were called upon to assist pets rescued from the Envigo medical breeding facility, the South Korean meat trade and shelter pets evacuating from the path of deadly Hurricane Ian.

## **PROGRAMS**

### SPAY/NEUTER SERVICES

A total of 5,249 pets received spay/neuter services at our Community Veterinary Hospitals in 2022. This represents a slight increase over 5,180 pets in 2021.

Our surgery staff is trained in cutting edge Humane Alliance techniques. The protocol reduces the time pets are under anesthesia, reducing the risk of complications. State of the art surgical suites are equipped with heated surgical tables, pulse/ox monitors and Cardell units to monitor, record and alert staff to changes in patient's physiological parameters. Incisions are extremely small, leading to faster healing and reducing the risk of infection.

Second Chance also provides spay/neuter and vaccine services for feral cats to help safeguard the health of our feline community. This program is for feral cats (wild cats, not house pets). Surgery for ferals is offered weekly at all hospitals. Traps are available for loan, to assist trappers and caregivers in transport to Second Chance.

#### VACCINE CLINICS

The pandemic disrupted so much, including visits to the vet. We resumed in-hospital vaccine clinics early in the pandemic and prioritized resuming community vaccine clinics as soon as officials would allow, but the risk grew. Amidst 2022's full schedule of local vaccine clinics, news broke of several parvo cases confirmed in one Springfield neighborhood. Second Chance responded immediately with an emergency clinic to examine and vaccinate dogs at risk onsite. Free vaccine clinics were set up in multiple Springfield locations to eradicate the threat. A free vaccine clinic was also hosted in Fitchburg this fall to help mitigate the risk of an outbreak in that community.

#### HELPING HANDS OUTREACH

The Helping Hands program assisted 76 rescues, shelters and municipal facilities in 2022. Second Chance provides low-cost spay/neuter and veterinary care to these groups, in addition to working collaboratively by taking in homeless pets from other shelters, rescues and animal control facilities.

## **PROGRAMS**

# HOMEBOUND TO THE RESCUE



Homebound to the Rescue brings services veterinary to low-income senior communities at no cost to help keep pets and seniors together. The program works with other community resources to offer free exams, vaccines, and testing. In 2022, the program expanded to serve more communities to meet the great need of seniors across Massachusetts thanks to the generosity of donors and grantors including the Banfield Foundation and the Greater Worcester Community Foundation (Jepson Memorial Fund for Brookfield and Leicester Savings Bank Fund.)

## PROJECT GOOD DOG

This nationally-acclaimed program has been matching behaviorally-needy dogs with inmates in pre-release programs at local correctional institutions 2015, providing 24/7 care and training for dogs to help them become more adoptable while giving handlers the opportunity to learn patience, compassion and responsibility. Project Good Dog works with two correctional facilities: Hampden County Sheriff's Office, and Worcester County Sheriff's Office.





### SO NO PET GOES HUNGRY

Our pet food pantry, which was established in 2009, distributes pet food to human food pantries. Volunteers help prepare and distribute food from our Southbridge Community Engagement Center. In 2022, the program served an estimated 7,642 pets, distributing dog and cat food to 25 local human food pantries. An integral part of our surrender prevention, this program allows pet owners to keep their pets with them when they cannot afford the cost of food.

### **PROGRAMS**

#### MOBILE ADOPTION & EDUCATION EVENTS

Our 26-foot mobile units promote awareness of all our programs that help pets in need while showcasing pets in search of a home in locations throughout Massachusetts.

#### **EDUCATIONAL OUTREACH**

Our Educational Outreach Program sends guest speakers into schools to promote responsible pet ownership and offers tours of our facilities to local youth groups. In 2022, our program volunteers resumed offering in-person educational programs to local schools and libraries in addition to virtual visits.

#### PARTY FOR PETS - CHILDREN'S PROGRAM

Party for Pets is an important part of our Educational Outreach Program created in 2008 to promote the involvement of children in the plight of homeless pets. Children collect gifts for pets in need instead of themselves and deliver them to the Adoption Center and meet some of the pets they're helping. Designed to increase youth awareness for the plight of shelter pets and foster a profound respect for all animals, it continues to inspire a new generation that abhors animal abuse and neglect and has a profound love for animals.

# **EVENTS & FUNDRAISERS**

Second Chance hosted a variety of events to raise much-needed funds for all our programs.

The **23rd Annual Dinner Auction** on March 26th at the Southbridge Hotel & Conference Center.

The **10th Annual Golf Tournament** was held in July at Cold Spring Country Club in Belchertown.

In September, Second Chance volunteers brought the popular Halloween Barktacular kids' games to the **10th Annual Cruise for Critters** at Westview Farms Creamery in Monson.

The **First Annual Cocktails for Tails** took place in November at Twin Hill Country Club in Longmeadow.

# Second Chance Animal Services, Inc.

Adoption Center 111 Young Road, PO Box 136 East Brookfield, MA 01515 508-867-5525

N Brookfield Community Veterinary Hospital 372 N Main Street N Brookfield, MA 01535 508-637-1333

Southbridge Community Veterinary Hospital 700 Worcester Street Southbridge, MA 01550 774-318-1101

Springfield Community Veterinary Hospital 67 Mulberry Street Springfield, MA 01105 413-739-2343

Worcester Community Veterinary Hospital 831 Main Street Worcester, MA 01610 774-243-1234

Almost Home Facility N Brookfield, MA













## **Connect With Second Chance**



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To learn more about our work, visit us at secondchanceanimals.org



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