

SECOND CHANCE ANIMAL SERVICES

**ANNUAL
REPORT**

2025



VISION

Second Chance Animal Services will be a model animal welfare organization, addressing the issues of pet overpopulation, suffering and abuse and the euthanizing of healthy adoptable animals locally, statewide, nationally and internationally, by providing services and programs that focus on the root causes of these issues. We will be the exemplary animal welfare organization, executing exceptional business practices and offering cutting edge services and programs that establish Second Chance as the model to revolutionize animal welfare.

MISSION

To provide temporary shelter to stray, abandoned, and surrendered animals for the purpose of finding permanent suitable new homes.

To provide assistance and financial aid to prevent overpopulation through spaying and neutering programs.

To support a healthy pet community and responsible animal husbandry by providing reasonably cost general veterinary services, as well as low/no cost general veterinary services to those unable to afford care for their pets.

To provide low/no cost general veterinary services to animal control agencies, animal shelters and rescues.

To establish cross-referral networks with local “for profit” veterinary doctors and clinics.

To provide assistance and information to others whose purposes are consistent with the purpose of Second Chance Animal Services, Inc.

SECOND CHANCE IS A 501C3 TAX EXEMPT ORGANIZATION – EIN: 04-3490671

A Letter From the President

As I look back on 2025, I am filled with gratitude and pride for what we accomplished together. Thanks to the compassion and commitment of our supporters, **Second Chance helped a record-breaking 64,143 pets last year**, up from more than 56,000 in 2024, as we continued to respond to the growing needs of pets and families across our communities.

Behind that number are countless stories of pets who needed more time, more care, and more support. In 2025, we saw a significant increase in pets with complex and long-term medical needs, along with several large-scale rescue efforts. Our teams cared for 52 cats rescued from a single home and welcomed 26 golden retriever moms and their puppies who were just days old, and required intensive medical care and foster support. We supported an unusually high number of mothers with underage puppies and kittens who needed extended time in foster care before becoming adoption ready. **As a no-kill shelter, we remain steadfast in our promise to never give up on pets**, no matter how long their journey to healing may be.

Keeping pets with the people who love them remains at the heart of everything we do. Our Access to Care veterinary hospitals once again served more pets than ever before, breaking down barriers to veterinary care by offering affordable services and additional subsidies to families who qualify. By helping pets stay healthy in their homes, we reduce unnecessary surrender and ensure that our shelter is available for the animals who truly have nowhere else to go.

We also saw extraordinary growth in our safety net programs. Demand for Project Keep Me more than doubled in 2025, allowing us to provide temporary care for pets while domestic violence survivors secure safe housing and while veterans focus on in-patient treatment. At the same time, our pet food pantry program expanded to support 25 local human food pantries as more families turned to us for help keeping their pets fed during difficult times. Prevention continues to be an essential part of our mission. **Last year, our spay and neuter program reached a new record with 8,747 procedures performed**, helping to keep pets healthy and reducing future suffering by preventing unwanted litters and keeping more animals out of shelters.

As we look ahead to 2026, we plan to deepen our presence in the community even further. We will continue to expand community vaccine clinics and increase support for seniors and residents in elderly housing through our Homebound to the Rescue program, bringing veterinary care directly to those who may not otherwise be able to access it. **The more pets we can help remain safely in loving homes, the more capacity shelters have to care for animals who truly need sheltering.** Keeping families together strengthens our entire animal welfare system.

None of this would be possible without you. **Your generosity fuels every program, every rescue, and every moment of care.** Because of you, Second Chance is able to meet pets where they are, and walk alongside families when they need support the most.

As we move into the year ahead, we do so with determination and hope. The need is great, but so is the impact we can make together. **From the bottom of my heart, thank you for being part of the Second Chance family and for helping us give every pet the time, care, and chance they deserve.**

Sincerely,

Sheryl Blancato

President



Photo Credit: Simple Truth Imaging



Second Chance Animal Services, Inc.



🐾 64,143 PETS HELPED IN 2025

**🐾 OVER 507,000 PETS HELPED
SINCE 1999**

Second Chance now helps over 64,000 pets a year live better lives through our four full-service Community Veterinary Hospitals, complete animal relocation and adoption services, and other programs including a pet food pantry.

OUR LEGACY

Over 470,000 pets have been helped through our veterinary hospitals, pet food pantry, and all the programs that help keep pets in their homes with the families who love them.

OUR IMPACT

Over 22,999 pets have found forever homes.

OUR PROMISE

Over 95,000 pets have received spay/neuter surgeries.

BOARD OF DIRECTORS

Joe Blancato, Sr. - Chairman of the Board

Sheryl Blancato - President

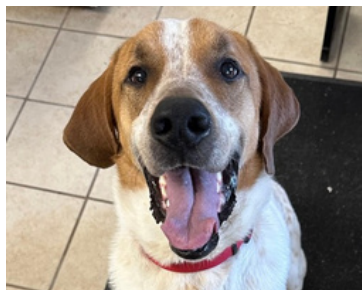
Rob White, Esq. - Vice President

Heather Gablaski - Secretary

Rebecca Austin - Member

Sara Gasparri - Treasurer

Amy Thornton - Member



OUR CORE VALUES

Teamwork ~ Compassion & Understanding ~ Efficiency ~ Innovation

Gwinnie's Second Chance

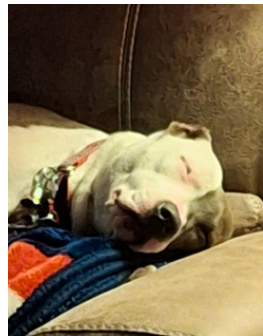
A NEW BEGINNING

Gracing this year's annual report is Gwinnie, a one-year-old American Staffordshire Terrier mix whose courage and sweetness have captured all our hearts. **Found on the side of a desolate road, weak, underweight, and missing her ears from a cruel hack job, Gwinnie's future seemed uncertain.** A Good Samaritan rushed her to safety, but her journey toward healing was only beginning. To make matters worse, Gwinnie tested positive for heartworm, a preventable but potentially deadly disease.

Despite all she had endured, Gwinnie remained one of the gentlest, most patient souls we've ever met. She accepted each step of her treatment with unwavering trust, letting our team care for her with quiet bravery. Her timid nature quickly gave way to affection, and it became clear that this little survivor had an endless capacity to love.

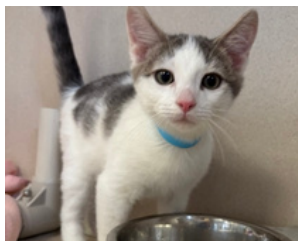
Thanks to the generosity of our supporters, Gwinnie received the critical care she needed to overcome her heartworm diagnosis. She recovered fully and is now thriving with her new family who showers her with the attention and love in the forever home she so deeply deserves.

Gwinnie's story is a living testament to the power of compassion, resilience, and second chances. Because of you - our donors, volunteers, and advocates - this sweet, brave pup has a future full of hope, happiness, and endless belly rubs. She reminds us why every act of care matters and why Second Chance exists: to transform lives, one pet at a time.



2025 By the Numbers

A RECORD-BREAKING YEAR OF HELPING
PETS LIVE BETTER LIVES



*Everyone deserves the love of a
pet, and every pet deserves love.*



64,143

pets helped



44,238

pets treated at
our Community
Vet Hospitals



8,747

low-cost
spay & neuters



1,287

pets found
a new home



18,611

pets fed through Pet
Food Pantry Program

An incredible 95¢ of
every dollar donated
goes directly to helping
pets in need.

Access to Affordable Care

COMMUNITY VETERINARY HOSPITALS

North Brookfield • Southbridge • Springfield • Worcester



Second Chance Community Veterinary Hospitals are committed to ensuring pets receive the care they need, regardless of their owners' financial circumstances. **By providing low-cost veterinary services, these hospitals help remove financial barriers that can prevent families from seeking care for their animals.**

Each of our hospitals saw an increase in the number of pets served, with some locations helping thousands more animals than in previous years. **This growth reflects the remarkable impact of our nonprofit hospitals, which continue to break down barriers to veterinary care** by providing affordable services to all and offering additional subsidies for those who qualify.

Our veterinary teams deliver high-quality care using the latest advancements in veterinary medicine. Each hospital is equipped with modern diagnostic technology, including in-house blood analysis, digital diagnostic and dental X-rays, ultrasound, and urinalysis. State-of-the-art hospital management software connects our locations, allowing staff to access patient records seamlessly and ensuring continuity of care for every pet.

Our hospitals provide comprehensive veterinary services, from preventive and routine care to treatment for complex medical conditions. In addition to spay/neuter surgeries, our teams perform procedures such as mass removals, orthopedic surgeries, dental procedures, and other necessary treatments, ensuring pets receive the care they need to live healthy, comfortable lives.

Second Chance offers affordable veterinary care for all, to ensure that everyone has access to the care they need. We offer additional subsidies for those at or below 150% of the poverty level, **helping us fulfill our mission of keeping pets healthy and in the homes of the families who love them.** We also support shelters, rescues, and animal control officers, allowing their resources to stretch further and help more pets in need, especially those requiring medical care.



We are a
no-kill
organization
with an
over 99%
save rate!

Adoption Center

1,287 ANIMALS ADOPTED IN 2025

Our adoption statistics represent pets that entered our adoption program and were re-homed. While our goal is to keep pets in their home with the people who love them, sometimes this just isn't possible. Our adoption program remains a very important program to help pets with nowhere else to turn.

The 1,287 pets adopted came from local surrenders and transports from overcrowded shelters. As space allows, Second Chance takes in at-risk pets from other shelters, rescues, and animal control to prevent euthanasia. With four hospitals, we are uniquely qualified to help pets that other organizations cannot.

Second Chance, an emergency placement partner for pets in crisis, provided refuge for 52 cats rescued from a single home and welcomed 26 Golden Retriever mothers and their puppies, some just days old, who were rescued from an animal cruelty case.



Programs

SPAY/NEUTER SERVICES

Our hospitals collectively performed an unprecedented 8,747 spay and neuter procedures in 2025, marking a significant increase from the previous year's record count of 8,259. This milestone reflects a steadfast commitment to addressing the critical issues surrounding pet welfare.

Our surgery staff is trained in cutting-edge Humane Alliance techniques. The protocol reduces the time pets are under anesthesia, reducing the risk of complications. State-of-the-art surgical suites are equipped with heated surgical tables, pulse/ox monitors and Cardell units to monitor, record and alert staff to changes in patients' physiological parameters. Incisions are extremely small, leading to faster healing and reducing the risk of infection.

Second Chance also provides spay/neuter and vaccine services for feral cats to help safeguard the health of our feline community. This program is for feral cats (wild cats, not house pets). **Surgery for ferals is offered weekly at all hospitals.** Traps are available for loan, to assist trappers and caregivers in transport to Second Chance.



VACCINE CLINICS

In addition to the low-cost vaccine clinics offered weekly at each of our hospital locations, **Second Chance hosted community vaccine clinics in towns across Central and Western Massachusetts.**

These clinics are part of our ongoing commitment to protecting the health and well-being of pets within the local community by bringing life-saving vaccines directly to pet owners in convenient and accessible locations.

HELPING HANDS OUTREACH

The Helping Hands program assisted 83 rescues, shelters and municipal facilities in 2025. Second Chance provides low-cost spay/neuter and veterinary care to these groups, in addition to working collaboratively by taking in homeless pets from other shelters, rescues and animal control facilities.

HOMEBOUND TO THE RESCUE

Homebound to the Rescue brings veterinary services to low-income and senior communities at no cost to help keep pets and seniors together. The program works with other community resources to offer free exams, vaccines, and testing. In 2025, the program expanded to serve more communities to meet the great need of seniors across Massachusetts thanks to the generosity of donors and grantors including the Irene E. & George A. Davis Foundation, Berkshire Bank Foundation, Banfield Foundation, PetcoLove, Pets for the Elderly, and Robert J. Mullen Charitable Trust.



PROJECT KEEP ME

In 2025, the demand doubled for our groundbreaking Project Keep Me program, which **provides companion pet shelter resources for survivors of domestic violence, and for veterans seeking in-patient care.** Through this program, we provide temporary housing, food, and medical support if needed for pets, giving their owners the freedom to seek safe housing or medical care without compromising the well-being of their animal companions.

SO NO PET GOES HUNGRY



Our pet food pantry, which was established in 2009, distributes pet food to human food pantries. Volunteers help prepare and distribute food from our Southbridge Community Engagement Center. **In 2025, the program served an estimated 18,611 pets, distributing dog and cat food to 25 local human food pantries.** An integral part of our surrender prevention, this program allows pet owners to keep their pets with them when they cannot afford the cost of food. To meet the growing demand, Second Chance launched a capital campaign to expand this facility.



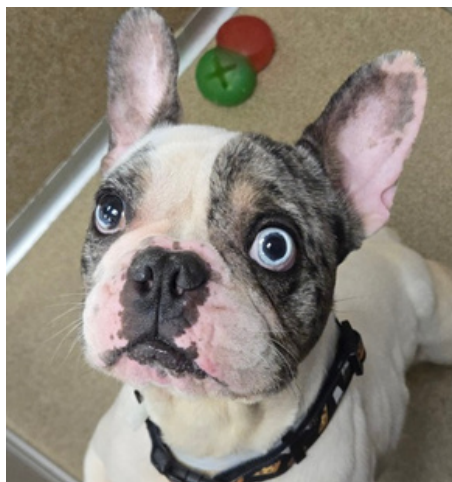
MOBILE ADOPTION

Our 26-foot mobile units promote awareness of all our programs that help pets in need while **showcasing pets in search of homes** in locations throughout Massachusetts.



EDUCATIONAL OUTREACH

Our Educational Outreach Program sends guest speakers into schools to **promote responsible pet ownership** and offers tours of our facilities to local youth groups.



PARTY FOR PETS - CHILDREN'S PROGRAM

Party for Pets, an important part of our Educational Outreach Program, was created in 2008 to promote the involvement of children in the plight of homeless pets. Children collect gifts for pets in need, instead of themselves, and deliver them to the Adoption Center where they meet some of the pets they're helping. Designed to increase youth awareness for the plight of shelter pets and foster a profound respect for all animals, **it continues to inspire a new generation** that abhors animal abuse and neglect and has a profound love for animals.

Events & Fundraisers

Second Chance hosted a variety of events to raise much-needed funds for all our programs.

The **26th Annual Dinner Auction** was held in March at the AC Marriott in Worcester.

The **13th Annual Golf Tournament** was held in July at Cold Spring Country Club in Belchertown.

In September, the **13th Annual Cruise for Critters** was held at Westview Farms Creamery in Monson.

The **Fourth Annual Cocktails for Tails - The Barking '20s** took place in November at the Spencer Country Inn in Spencer.



Second Chance Animal Services, Inc.



Adoption Center
111 Young Road, PO Box 136
East Brookfield, MA 01515
508-867-5525



N Brookfield Community Veterinary Hospital
372 N Main Street
N Brookfield, MA 01535
508-637-1333



Southbridge Community Veterinary Hospital
700 Worcester Street
Southbridge, MA 01550
774-318-1101



Springfield Community Veterinary Hospital
67 Mulberry Street
Springfield, MA 01105
413-739-2343



Worcester Community Veterinary Hospital
831 Main Street
Worcester, MA 01610
774-243-1234



Almost Home Facility
N Brookfield, MA

Connect With Second Chance

To learn more about our work, visit us at: secondchanceanimals.org



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